

Limited Conditional Warranty

WARRANTY

Kenex Manufacturing Ltd warrants the following:

1. Every product is warranted from defects in workmanship and manufacturing for two years.
2. All hardware and metal components are warranted for two years.
3. Trim is warranted for 3 years.
4. Waferboard siding and sheathing is warranted for two years.
5. T 1-11, Cedar and Canexel siding are warranted for 15 years.

Kenex will repair, replace or pay for the affected part. In no event shall Kenex pay the cost of labor or installation or any other costs related thereto. All warranties are from date of purchase. If a cash refund is paid on an affected part, it will be prorated from the date of purchase. Note that due to the organic nature of wood, knots, small cracks and minor movement are not considered defects.

CONDITIONS

The warranty is effective only when:

1. The unit has been erected in accordance with the assembly instructions.
2. The unit has been properly shingled and painted or stained and reasonably and regularly maintained thereafter.
3. The failure occurs when the unit is owned by the original purchaser.
4. Kenex has received the warranty registration card within thirty (30) days of purchase and notification of the failure in writing within the warranty period specified above.
5. Kenes has had reasonable opportunity during the sixty (60) days following receipt of notification to inspect and verify the failure prior to commencement of any repair work.

REQUIREMENTS

To validate your warranty, it is necessary to properly maintain your building; shingle the roof and paint or stain the siding using 100% acrylic latex exterior product with a minimum of two (2) coats within thirty (30) days of assembly; caulk above all doors and all horizontal and vertical trim boards; paint and seal all exposed edges, sides and faces of siding to include all exterior walls and all sides and all edges of doors. For Gazebos, be sure to paint or stain all cedar components.

Other Requirements

Keep vegetation trimmed away from building. Water from sprinklers must be kept off unit. In no event will we be responsible for any indirect, incidental, consequential or special damages nor for failure(s) that are caused by events, acts or omissions beyond our control including, but not limited to, misuse or improper assembly, improper maintenance (which eventually leads to rot or decay) and acts of God. We will not be held responsible for any labor costs incurred to construct your unit.

CLAIM PROCEDURE

To make a claim under this warranty, call (800) 606-8911. Please have ready the information below when you call or include the information when writing:

1. The model and size of the product.
2. A list of the part(s) for which the claim is made.
3. Proof of purchase of the item, as shown on the original invoice.

IMPORTANT: This is your warranty information.
Please complete and mail your warranty card to properly validate your warranty.